



## QUALITY POLICY

Alcazar Energy recognises that the adequate management of all processes and resources are fundamental to performance excellence and enduring business success. We fulfil our excellence responsibility through the application of sound operational management practices guided by our integrated and proprietary Quality, Health & Safety, Security, Social and Environmental (QHSSSE) Management System.

This Policy sets out our genuine and lasting commitment to the quality management principles of leadership, process approach, evidence-based decision making, continuous improvement, customer focus, professional development and relationship management across our operations in line with the international standard of good practice ISO 9001.

Alcazar Energy promotes a culture of performance excellence and continuous improvement in line with the principles and commitments set out in this Policy throughout the whole value chain.

### COMMITMENT

- To continuously and actively demonstrate at all levels of the organisation the actions and engagement by top management in regard to the commitments herein as well as to the establishment of operational objectives and targets, ensuring these are consistent with the up-to-date strategic context and direction of the organisation, and that the necessary human and financial resources and support to achieve operational objectives and targets are available;
- To effectively manage our processes, and their interactions, in compliance with the corresponding specifications, applicable legal requirements and the requirements undertaken by each of the affiliated companies as applicable and striving to meet international best practice standards;
- To define operational indicators, objectives and targets and actively measure the performance of our activities against those through reporting systems, internal inspections and external audits, as well as to actively controlling and preventing risks whilst seeking opportunities for improvement and for implementing feasible, practical and pioneering actions that enhance overall performance of our operations, processes and resources;
- To promote knowledge sharing ensuring performance indicators and management actions, recognising both achievements and aspects that are to be improved, are regularly communicated to all employees as well as stakeholders that participate in the operations of the organisation or affiliated companies whilst also demonstrating compliance with their established requirements;
- To provide the resources, systems, and programs to enable our employees' professional development, improvement of their competencies and promotion of their accountability, ownership and innovative thinking as well as to ensure a healthy balance with their personal life; and
- To establish and maintain professional relationships with our service providers and suppliers based on transparency, fairness, and mutual respect.

### IMPLEMENTATION

Our performance excellence commitments are promoted through:

- The effective communication of the quality management principles at all levels of the organisation from top management through to employees across different geographies, as well as internal and external stakeholders, to promote responsible behavior; and
- Our integrated and proprietary management system developed in line with good international industry practice (GIIP) that enables effective management and continuous improvement of our operational performance and which implementation contributes to determining operational, strategic and investment decisions.

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**Daniel Calderon**

*Co-Founder & Managing Partner Alcazar Energy*