



## QUALITY POLICY

Alcazar Energy's objective is to become a leading renewable energy company in emerging economies, admired for its people, its partnerships and recognised for its commitment to the continuous pursuit of performance excellence.

### Commitment

Alcazar Energy will strive to ensure that the quality of the services provided exceeds the expectations of our stakeholders. The company is fully committed to:

- Achieving shareholder satisfaction by meeting quality, time and cost requirements
- Promoting a culture of quality management across the organisation
- Learning from our own experience and building on best practices to improve our performance

In order to meet its commitments, Alcazar Energy recognises as essential the following:

- The establishment of company processes with a clear set of quality and control objectives
- The continuous monitoring of performance indicators, which must be robust, measurable and simple
- The development of a robust Quality Management System
- The engagement of competent resources to implement, maintain and continually improve the quality management system
- The promotion of knowledge sharing across the organisation, ensuring quality and performance indicators are communicated to all employees and relevant stakeholders
- Establishing a strong audit and supervision mechanism for the implementation of the Quality Management Systems

### Responsibility and implementation

The implementation of our Quality Policy is a line responsibility that starts with the Chief Executive Officer and flows down through the line management structure to the front-line employees performing work.

The top management of Alcazar Energy is responsible for engaging, directing and supporting all employees to contribute to the effectiveness of the quality management system.

Every Alcazar Energy employee is expected to actively participate in the Quality Management Systems.

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**Daniel Calderon**  
CEO Alcazar Energy